

The Basics of Automower®

What are the benefits of owning Automower®?

Automower® is the easiest way to a green, healthy and perfect lawn. Beyond that, it provides a homeowner or property manager with more time for other projects.

Is Automower® easy to use?

Yes, Automower® is very simple to operate. Once you've installed the robotic lawn mower, it automatically ensures that your lawn is cut without any involvement from you. Whether you're at home or away, your lawn will be well-maintained. You'll never worry about mowing again.

Do I need to be tech savvy to use Automower®?

No, anybody can use Automower®! The robot mower is very light compared to conventional lawn mowers, weighing only 15 to 30 pounds. And the control panel is intuitive to operate. Once in use, the Automower® can be left alone to do its job.

Is Automower® noisy?

Not at all. The sound level of the Automower® is very low, ranging from 69 dB(A) to as little as 58 dB(A), depending on the model. By contrast, the average level

of normal mowers is between 95 and 100 dB(A) of noise. You can easily have the mower working in your yard without disturbing yourself or the neighbors.

Is Automower® good for the environment?

Yes. Since Automower® runs on batteries, there are no emissions generated by the mower. Plus, the energy consumption is extremely low. Though running costs depend on the size of your lawn, it's usually only \$10 to \$50 per mowing season, depending on the amount of electricity consumed.

What if you have allergies – does all that mowing make allergies worse?

On the contrary, if you suffer from grass allergies or hayfever, Automower® is a great solution. Since you don't need to be present when Automower® is cutting your lawn, you won't be exposed to allergens or pollen. Plus, because the grass is kept short, plant allergens can't become airborne.

How do I install Automower®?

You can easily perform the installation yourself ([Learn more about how to install Automower®](#)). Just follow the instructions in the operator's manual. It takes about 2 to 5 hours, depending on the size and complexity of your lawn. Your local Husqvarna dealer: Aspen Landscaping offers install services.

How do I start and stop the mower?

Once the Automower® system is installed, you'll have to turn on the main switch. Press the START button (on applicable models) and close the keypad hatch. To stop Automower®, simply press the large STOP button.

Do I need to bury a wire in the ground?

No. The wire can be laid on the ground using the supplied staples. In a few weeks, the wire will disappear into your lawn. Remember to cut your lawn as short as possible around the perimeter in order to get the wire as close as possible to the ground. However, if you do wish to bury the wire from the beginning, you can. The recommended depth is 1 to 4 inches.

What happens if I forget my Automower® PIN code?

Your local Husqvarna dealer can help you retrieve your PIN code.

How much does Automower® cost?

Automower® prices range from \$1,299 to \$3,499. Check out the [Automower® page](#) for the latest available models.

Your Lawn and Automower®

Is Automower® good for the health of a lawn?

Absolutely! Because Automower® cuts just a little grass on a continuous basis, the clippings are small enough to be recycled back into the soil as a natural fertilizer. The result is a greener, fuller, healthier lawn.

What are the benefits of Automower® mowing grass in a changing pattern?

By mowing grass from different directions, Automower® gives an even, carpet-like look to the lawn. It's the most reliable way to cover the whole yard, leaving little-to-no grass uncut.

What's the maximum mowing area Automower®'s can handle?

Automower® can mow lawns up to 44,000 square feet (approximately 1.25 acres), depending on the model and yard's complexity.

What if my lawn size is larger than 1.25 acres?

Two or more Automower® units can work together. There are numerous multi-Automower® installations at locations around the world.

Can Automower® handle all lawn shapes and sizes?

Yes. If you can mow a lawn with a traditional mower, Automower® will mow it, too. During the installation process, you or the installer will outline areas the mower should ignore, including flowerbeds, bushes and water features.

Will Automower® work with my uneven lawn?

Thanks to its large driving wheels, Automower® works well on uneven ground and slopes up to 24°. Unlike traditional mowers, Automower® will not scalp hills. To help Automower® complete its job, fill gaps or holes in the yard before starting the mower.

Does Automower® work in tight spaces?

Yes. Depending on the model, Automower® can handle passages as narrow as 24 inches.

Will I still need an ordinary lawn mower?

Nope, not anymore! However, we do recommend you complement your Automower® with an edger or string trimmer to achieve a picture-perfect finish.

Can Automower® detect objects such as toys?

Automower® doesn't detect small objects, so it's up to you to keep your lawn free of clutter to avoid damage to your belongings or Automower®'s blades.

What about pine cones or fruit on the ground?

To maximize the life of Automower®'s blades, rake your yard and collect things like pine cones and crab apples. They won't damage the mower itself, but the blades will wear out faster.

I have a nice flowerbed or vegetable garden that I'm proud of. Will Automower® harm it?

Nope! After the boundary wire is installed correctly around your flowerbed, garden, tree, shrub or water feature, Automower® will not enter that area.

Does Automower® mow very long grass?

Automower® mows regularly, so grass blades never have an opportunity to grow long. If your grass is long and thick, start with a raised cutting height, gradually reducing to your preferred level. In extreme situations, such as an extremely overgrown area, grass should be cut by a tractor or traditional mower before Automower® takes over.

Will Automower® cut grass in rainy conditions?

Yes, Automower® is designed to withstand wet, rainy weather. However, we recommend you bring the mower inside during extreme weather conditions.

Will Automower® cut grass in very hot conditions?

Automower® is designed to function in temperatures up to 113°F. The NiMH battery capacity is lower in hot conditions. As a result, Automower® will charge and mow in shorter periods. However, the area mowed remains unchanged. Automower® models using Li-Ion batteries mow equally regardless of temperature range.

I want to use Automower® at my summer home, too. Will Automower® work at two different locations?

Yes. If you buy two charging stations and two loop wire cables, you can have two separate installation sites and use the same Automower® in both locations.

Can I use Automower® in a small yard?

Yes. You can adjust Automower®'s mowing time to suit your yard size using the TIMER function. Find your Automower® model's cutting time per hour, then adjust the TIMER to the size of your lawn.

I have a lot of moss in my lawn. Will that effect Automower®?

Automower®'s continuous mowing will have a positive influence on grass growth, leading to the gradual disappearance of moss from the lawn.

Automower® Safety and Support

Can children play on the lawn when Automower® is working?

Automower®'s built-in safety features mean the blade will automatically stop if the mower is lifted up or turned over. Plus, Automower® stops and turns around when it encounters an obstacle.

The distance between Automower®'s outer body and the blade is extra-wide, which prevents hands or feet from reaching the blades accidentally. However, for guaranteed safety, we recommend turning off the mower when small children are playing on the lawn. Even though Automower® operates on low power, you could nick or cut a body part that came into contact with the cutting blade.

Does Automower® have a theft alarm?

Yes. Automower® has several theft protection systems that may be activated. The mower cannot be used without the personal PIN code. The installation lock prevents it from functioning on any other installation other than your own. The time lock requests your four-digit PIN to be entered at an interval decided by yourself. The alarm requires the PIN code to be entered when Automower® is stopped – or an audio alarm will go off. In addition, GPS communication units include a GPS tracker available as an accessory for most models.

Is Automower® dangerous to cats and dogs?

No. Pets typically leave Automower® alone. The mower is equipped with sensors so that when it runs into an object such as a pet, it will stop, reverse direction and choose another path. If Automower® does collide with a pet, the contact is light and unlikely to cause any harm.

Where can I get service and spare parts for Automower®?

You can obtain service for your Automower® at your nearest [Husqvarna dealer](#).

What's the lifetime of Automower®'s battery?

That depends on the mowing schedule and size of the mowing area. For instance, if you run Automower® six

months per year on an area that's 8,600 square feet, your battery will last between five and seven years. In order to save your battery, adjust the timer to your lawn size and the season of the year.

What's the lifetime of Automower®'s blades?

The lifespan of Automower®'s blades depends on the type of grass and frequency of mowing. An average lifespan is up to two months for a .25-acre mowing area. The lightweight blades can be replaced with a regular screwdriver in five minutes or less.

Do I need to store Automower® inside during the winter?

Only store Automower® indoors if you don't need to mow during the winter. The ideal time is once the grass has stopped growing, but you'll want to bring Automower® inside prior to snow or ice. Before putting Automower® away for the winter, clean and dry the unit. Store the mower in a dry, frost-free location. Also, we recommend the charging station be stored indoors as well. The loop wire can remain in the lawn without any problems.

How do I keep my Automower® in the best possible condition?

Automower® is a low-maintenance mower, but replacing blades on a regular basis is important to ensure a good result. Depending on the size of your

lawn, you may want to clean grass from the wheels and chassis, too.

What are the benefits of a boundary wire system to define the cutting area?

Automower®'s boundary wire is a dependable and effective system, ensuring the mower remains efficient in all conditions. It's amazingly easy to set boundaries and define your cutting area.

Can Automower® be equipped with GPS?

Automower® models like the 430X come with on-board GPS to assist with navigation. Plus, select models are equipped with a GPS communication device to aid in retrieval in the event of theft. For GPS-equipped models, Automower®'s owner can communicate with the mower via SMS or an iPhone app.

Automower® Connect

What is Automower® Connect?

Automower® Connect gives you full control of your Automower® right from your smartphone. The app lets you start, stop or park your Automower®, as well as check and adjust its settings. Plus, you can receive alarms and track your mower's position in the event of theft.

Does every Automower® come with Automower® Connect?

Automower® Connect is available only on select models. It comes standard on all X-line and professional models, and it's optional for all 300 and 400-series models.

Will I have to pay extra for Automower® Connect?

A 10-year mobile data contract is included with Automower® Connect at no additional charge.

What's the monthly data consumption on Automower®'s SIM card?

Automower® Connect uses 25 MB per month when it's in use.

Can I see the remaining balance on my Automower®'s prepaid SIM?

You will have to consult with your carrier for this information.

Which kind of mobile SIM can my Automower® use?

Any mini SIM (subscription or pre-paid) that supports 2G GPRS.

I've forgotten my password for the app login. What do I do?

Use the reset password function at the Automower® app login screen.

How do I change my password for the app login?

You can change it on the Account settings menu in the app.

Can I change the email address I use for the app login?

You'll have to create a new account to use a new email address. All Automower® units will need to be paired again to the new account.

Can I change the mower PIN code from the app?

No, the Automower® PIN code and other security settings cannot be changed from the app.

What does the “unpair mower” command do in the app?

This will remove the pairing between your account and your Automower®. All other accounts paired to the mower will retain full access.

How do I remove the pairing for all accounts?

You can do this via the mower menu.

Why does my Automower® stop for ten seconds after changing a setting from the app?

This is normal behavior for the Automower® unit. It's adjusting to the new settings.

Smart Home Systems

Will Automower® work with my smart home system?

Yes! Automower® is now compatible with Amazon Alexa, Google Home and IFTTT, allowing it to fit seamlessly into your smart home ecosystem.

That's great! Any other systems?

Yes, we plan to make Automower® compatible with other smart home systems in the near future.

Which Automowers® are compatible?

Only Automowers® equipped with Automower® Connect will be able to connect to your smart home system.

Which Automowers® come with Automower® Connect?

Automower® Connect comes standard on all X-line models and professional models, and it's an optional add-on for other 300 and 400 series models. See the Automower® Connect section above for more information.

What are the benefits of connecting to Automower® via a smart home system?

Automower® is all about convenience, so smart home integration is the next logical step. Examples of instructions you might give Automower® include:

- Telling Automower® to pause while your kids are in the yard.
 - Telling Automower® to mow for a certain number of hours.
 - Finding out what Automower® is doing.
- ...and much more! We're continuously improving Automower's® abilities, so you'll have many options in the future for controlling this one-of-a-kind mower.

Call Aspen Landscaping for more information:

970-667-5088